IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF MICHIGAN SOUTHERN DIVISION

UNIVERSAL TRUCKLOAD, INC.,) CASE NO.: 2:22-CV-10988
Plaintiff,)) JUDGE BERNARD A. FRIEDMAN
v.) NOTICE OF FILING DEPOSITION
JOSEPH BRIDGE,) TRANSCRIPT OF RON PAYSEUR
Defendant.)

Notice is hereby given that Defendant Joseph Bridge is filing the transcript of the deposition of Ron Payseur, which was taken on Monday, February 20, 2023.

Respectfully submitted,

s/Joseph N. Gross_

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CERTIFICATE OF SERVICE

A copy of the foregoing was filed and served electronically on March 6, 2023, via the Court's electronic filing system. Notice of this filing will be sent by operation of the Court's system. Parties may access this filing through the Court's system.

s/Joseph N. Gross

JOSEPH N. GROSS One of the Attorneys for Defendant Joseph Bridge

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2		FOR THE	
3	E	ASTERN DISTRICT O	F MICHIGAN
4			_
5	UNIVERSAL TRUC	CKLOAD, INC.,	
6	Plai	ntiff,	
7	v.		Civil Action No.
8	JOSEPH BRIDGE,		2:22-CV-10988
9	Defe	endant.	
10			_
11	7	VIDEOCONFERENCE DE	POSITION OF
12		RON PAYSE	UR
13	DATE:	Monday, February	20, 2023
14	TIME:	1:18 p.m.	
15	LOCATION:	Remote Proceeding	g
16		Cleveland, Ohio	44114
17	REPORTED BY:	Marianne Hissong	, Notary Public
18	JOB NO.:	5756922	
19			
20			
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22			
23			
24			
25			
	I .		

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                      APPEARANCES
 2.
     ON BEHALF OF PLAINTIFF UNIVERSAL TRUCKLOAD, INC., AND
 3
     RON PAYSEUR:
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18
19
     ALSO PRESENT:
20
          Joseph Bridge, Defendant (by videoconference)
21
2.2
23
24
2.5
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Page 4 1 PROCEEDINGS 2 THE REPORTER: Good afternoon. My name is Marianne Hissong; I am the reporter assigned by 3 Veritext to take the record of this proceeding. We 4 5 are now on the record at 1:18 p.m. This is the deposition of 6 7 Ronald Payseur taken in the matter of Universal 8 Truckload, Inc. vs. Joseph Bridge on February 20, 9 2023, remote via Zoom. 10 I am a notary authorized to take 11 acknowledgments and administer oaths in Ohio. Parties 12 agree that I will swear in the witness remotely. 13 Additionally, absent an objection on 14 the record before the witness is sworn, all parties and the witness understand and agree that any 15 16 certified transcript produced from the recording of 17 this proceeding: - is intended for all uses permitted 18 19 under applicable procedural and 2.0 evidentiary rules and laws in the same 21 manner as a deposition recorded by 2.2 stenographic means; and 23 - shall constitute written stipulation 24 of such. 2.5 At this time will everyone in

Page 5 1 attendance please identify yourself for the record, beginning with the witness. 3 MR. PAYSEUR: Ronald Payseur. MR. GILLIAM: John Gilliam on behalf of 4 5 Plaintiff and for Mr. Payseur for his deposition. MR. JACKSON: Thomas Jackson on behalf 6 7 of Defendant. 8 THE REPORTER: Thank you. Hearing --9 MR. BRIDGE: Joseph Bridge. 10 THE REPORTER: Hearing no objection I 11 will now swear in the witness. 12 Mr. Payseur, will you please raise your 13 right hand? 14 WHEREUPON, 15 RON PAYSEUR, called as a witness, and having been first duly sworn 16 17 to tell the truth, the whole truth, and nothing but the truth, was examined and testified as follows: 18 19 THE REPORTER: On the record. 2.0 MR. JACKSON: Okay. Thanks so much, 21 Marianne, for the introduction. 2.2 EXAMINATION 2.3 BY MR. JACKSON: 24 Mr. Payseur, how are you? 0 25 Α Good. How about you?

Page 6

- Q I'm good. As you probably just heard when I said my name for the record, I'm Thomas Jackson. I'm one of the defendants in this case -- for Defendant Joseph Bridge who's also on the call with us. So we are taking your deposition on the record today. Have you been deposed before?
 - A Have -- please.
 - Q Have you ever been deposed before?
 - A One time. Years ago.
- Q Okay. So you kind of understand how this works. I ask questions. You answer. You're sworn to tell the truth. Is that correct?
- A Yes.

2.0

- Q Okay. And as Marianne mentioned before we went on the record, we are experiencing a bit of technical difficulty with the connection, so she may interrupt and have to stop the proceeding. I just want to put that on the record. Okay?
- A Okay.
- Q She also explained to us that this is being transcribed by her via Zoom, so over videoconference. It's also being recorded as her audio backup, but it is not being recorded via video.
- Do you have counsel representing you during this deposition, Mr. Payseur?

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Page 7 Yes. Mr. Gilliam. 1 Α 2 Okay. And could you spell your name for the Q 3 record? 4 Α Sure. Ronald. And then P as in Peter, A-Y, 5 S as in Sam, E-U-R. Thank you. And as part of 6 Okay. 7 Mr. Gilliam's representation of you, he may object at any time, but you still need to answer my question. 8 9 Okay? 10 Α All right. 11 That is unless he objects based on some sort 0 12 of privilege. Okay? 13 Α Okay. Am I coming through clearly? I just want to 14 15 make sure I'm coming through. 16 For the most part, but when you start and -when you restart, that's where the breakup is. The 17 18 same thing with the -- the court -- when she starts, 19 it takes a few words before it actually comes out. 20 0 Okay. 21 Marianne, are you still MR. JACKSON: 22 good, getting the record? Okay. Feel free to stop us 23 if not. 24 BY MR. JACKSON: 25 Also another thing, Mr. Payseur, while we're 0

Page 8 1 conducting this -- I don't plan for this to go on very 2 long -- but you can take a break at any time. do need a break, you just let me know or let your 3 counsel, Mr. Gilliam, know, and we'll take a break. 4 5 Okay? 6 Α Sure. Thank you. 7 Are there any reasons why you can't 0 Okay. testify fully and truthfully for us today? 8 9 Α No. 10 I'm sorry. I didn't catch that. 0 11 There's not. Α No. 12 Okay. Are you taking any medications that 13 might affect your ability to testify truthfully and fully today? 14 15 Α No. 16 Okay. You mentioned earlier that you have 17 been deposed once. Was that in a litigation? Was it 18 in another type of matter? Could you explain that for 19 us? 2.0 It was in a litigation. Α 21 0 Okay. What type of litigation? What was 2.2 the issue? 2.3 I'm not at liberty to discuss that. Α 24 0 Okay. That's fair. THE REPORTER: I'm sorry. I did not 25

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Page 9
1
     catch that answer from Mr. Payseur.
 2
                    THE WITNESS: No. Just that I'm not at
 3
     liberty to discuss that case.
 4
                    THE REPORTER: Thank you.
 5
                    MR. JACKSON:
                                   Okay. Understood.
                    Marianne, I'm going to go a little bit
 6
 7
     slower so I make sure I'm coming through. Okay?
8
                    I'm going to put up an exhibit that
9
     I'll mark Exhibit A. Going to share my screen.
10
                     (Exhibit A was marked for
11
                     identification.)
12
                    Okay. Can everybody see my screen?
13
     BY MR. JACKSON:
14
               Mr. Payseur, can you see my screen?
          0
               -- virtual connectivity interruption --
15
          Α
16
               Okay. Do you recognize this document,
          0
17
     Mr. Payseur?
               Yes. This is the one I received last week.
18
          Α
19
               Okay. And have you reviewed this document?
          O
2.0
               Somewhat. Yes.
          Α
21
               You say, "Somewhat." What would you mean by
2.2
     "somewhat"?
2.3
               I mean I have read it.
24
               Okay. And that first document -- I'll go
          0
2.5
     back up to the top because this is a PDF of multiple
```

Page 10 1 documents. The first document right here is addressed to you, correct? 3 Α Yes. That is. 4 Okay. It says "Subpoena to Testify at a 0 5 Deposition in a Civil Action." I'm going to scroll down so you can read Exhibit A to the subpoena. Did 6 7 you review this part of the subpoena, Mr. Payseur? Let me take a look at the hard copy. 8 Α 9 0 Okay. You have it with you? 10 Α Exhibit A. Yes. I am familiar with that. Okay. And on Exhibit A, did you review --11 12 I'm turning over to page 3 of that exhibit. Did you 13 review the documents to be produced? Yes. I did. 14 Α 15 You say you guess you did. Is that a 0 16 definitive --17 Α No. I said -- yes. I did. 18 Okay. Sorry. That came --Q 19 Α Yeah. 2.0 That came through sounding like -- I 0 apologize. Did not want to put words in your mouth, 21 22 so sorry. 2.3 No. That's ... 24 Okay. Regarding this first request here, do 0 25 you see that? Number 1.

Page 11 1 Α I do. 2 Okay. Any communications between you and Universal or any other persons regarding Universal's 3 business relationship with West Marine from May 1, 4 5 2020, to the present. Do you understand what is referred to by Universal here? 6 7 Yes. I do. Α Okay. And who or what is Universal? 8 0 9 Well, Universal is a division of Universal 10 Logistics Holdings, which was the truckload version or 11 division, if you will. 12 Okay. And do you recognize West Marine? Q 13 you know what West Marine is here? 14 I do. Α Okay. And what is West Marine? 15 0 16 It's a retail -- aquatic retailer that we 17 actually do some business with. 18 Okay. And you understand that you're 0 19 here -- this subpoena was served on you due to 2.0 Universal's -- well --21 You know what? THE WITNESS: 2.2 MR. JACKSON: Oh. Go ahead. 23 THE WITNESS: I'm --24 MR. JACKSON: I'm sorry. 2.5 I -- I need to take a THE WITNESS:

```
Page 12
1
     one-minute break because I'm expecting a -- a package
     from Safety that I've got to sign for real quick.
                                   Okay. We'll take a
 3
                    MR. JACKSON:
     break.
 4
 5
                    THE WITNESS:
                                   I'll be right back.
                    THE REPORTER: Off the record at 1:28.
 6
 7
                     (Off the record.)
8
                    THE REPORTER: Back on the record at
9
     1:28.
10
                                   Okay. Yeah. No problem,
                    MR. JACKSON:
11
     Mr. Payseur.
                  We're --
12
                    THE WITNESS:
                                   Yes.
13
                    MR. JACKSON: We're allowed to do that
14
     at any time, so we just had a very brief break for
15
     your to check on that package.
16
     BY MR. JACKSON:
17
               So going back, I was asking you about your
     familiarity with what West Marine is here in this
18
19
     first request for a document on your subpoena,
2.0
     Exhibit A.
               Correct. Yeah. Like we were discussing,
21
2.2
     they're an aquatic retailer that we deliver to their
2.3
     stores.
24
          0
               Okay.
25
          Α
               The product to their stores.
```

Page 13

Q Got it. And for the subpoena, you understand, and it's referred to up here, up further to the top of Exhibit A, that Mr. Mark Limback, who is the president of UACL Logistics, LLC, he identified you as an agent of Universal Truckload who is or was involved with the business relationship between Universal and West Marine, one of his customers. Did you see that?

- A I did not, I don't think.
- 10 Q Okay. It should be on page -- the first
 11 page of that Exhibit A, paragraph 2.
- 12 A Oh. Yeah. Yes. I am familiar with that.
 13 I'm sorry. Yeah.
 - Q Okay. And would you agree that you were an agent of Universal Truckload, Inc., that was involved with the -- or is or was involved in the business relationship between Universal and West Marine?
 - A Yes. Correct.

No.

- 19 Q Okay. So back to this request on page 3 of 20 that exhibit, if you can get back there for me.
 - A Okay.
 - Q In response to that Number 1, did you have any other communications requested by Request Number 1?

Α

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3

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2.2

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24

25

Page 14 1 Okay. Did you review any of your files to 0 2 see if you had any documents responsive to that 3 Request Number 1? Yes. I did. 4 Α 5 Okay. And you determined that you did not, 0 6 correct? 7 That is correct. Α Okay. What about Number 2 here? And I will 8 0 9 read it. Request Number 2 asks for any communications 10 between you and West Marine or any other persons 11 regarding Universal's business relationship with West 12 Marine from May 1, 2020, to the present. Do you see 13 that? 14 Yes. I see that. Α 15 0 Okay. And do you --16 I have -- I beg your pardon. Α 17 I'm sorry. You go ahead. Please go ahead. 0 18 Oh, no. I have not had any communication. Α 19 Okay. Did you review any of your files for 0 any such communications requested by Request Number 2? 20 21 Yes. Yes. Α I did. 2.2 Okay. And you determined that you did not 0 23 have any? 24 Α Correct. 25 I'm going to go down to Number 3 Q Okay.

Page 15 1 here, and I'll read the Request Number 3. It asks for 2 any communications between you and West Marine or any 3 other persons regarding Bridge from January 1, 2021, 4 to the present. Is that right? 5 Α That is correct. No communication. Okay. Do you know what "Bridge" means here? 6 0 7 Yes. I do. Α Okay. And what does that mean? What is 8 0 9 that referring to? 10 At one point Joe was an agent -- Mr. Bridge 11 was an agent and then promoted to a -- a company 12 position within our company. 13 0 Okay. I'm just asking, but you understand 14 that to identify Mr. Joe Bridge who is with us today. 15 Correct? 16 Yes. Correct. Α 17 Okay. And did you have any communications 18 requested by Request Number 3? 19 No. No communication. Α 2.0 Okay. Did you review your files for any of 0 21 those requested communications? 2.2 Α Yes. 23 And you determined that you do not have any? 0 24 Α Correct. Okay. Going down to Request Number 4 here. 25 0

Page 16 1 Request Number 4 asks for all documents and records of 2 your agency relating to Universal's business 3 relationship with West Marine from May 1, 2020, to the 4 present. Do you see that? 5 Α I do. This asks for your agency. What is your 6 0 7 agency, Mr. Payseur? You know what? It tailed off at the end. 8 Α 9 Could you repeat that, please? 10 Sure. You see here where it asks for all 0 11 documents and records of your agency? 12 Α Mm-hmm. 13 0 Could you tell us what your agency is? My -- well, my particular agency is 1978. 14 Α 15 0 Okay. That's a number. Is that 16 identification number? 17 Α It is. Correct. 18 Okay. When you say, "agency," do you have a Q 19 business that you run as an agency? 2.0 Α It -- yes. 21 And what is that business name? 0 2.2 Α The -- oh. The business name is Lakewood 2.3 Fast Freight. 24 0 Okay. 2.5 I didn't catch that. MR. GILLIAM:

Page 17 1 Could you repeat it, please? 2 MR. JACKSON: Sure, John. I was asking 3 him what's the business name --4 MR. GILLIAM: Oh. No. I heard that. 5 Just his answer cut out. 6 MR. JACKSON: Oh. Sorry. 7 THE WITNESS: It was -- yeah. I can repeat that. It's Lakewood Fast Freight. 8 9 MR. GILLIAM: Thank you. 10 MR. JACKSON: Got it. 11 THE WITNESS: No problem. 12 BY MR. JACKSON: 13 0 And do you have any of the documents and 14 records requested by Request Number 4, Mr. Payseur? 15 Α The only thing that I can think of are 16 various items on spreadsheets over the -- a period of 17 time but no documents. 18 You say, "spreadsheets." Do you consider Q 19 those to be documents, like, tangible documents that you could search for? 20 21 Not really because it's jumbled up. We don't keep any of the actual physical documents. The 2.2 23 documents go directly from the driver to the corporate office. 24 Okay. Could you describe to me what those 25 0

Page 18

spreadsheets are? Because I'm just going to go up to the second page here of exhibit.

A Yeah. We -- it's kind of a -- it's a two-phase thing. One is operational. We keep track of who's working, where they are, what loads they're under. And then there's a section where we break it apart for -- just so we can keep track of their productivity, so it's a line item of each driver and what they're doing on a particular day.

Q Okay. In this Exhibit A where it says -- do you see on my screen -- this should be the second page of Exhibit A, this paragraph, Number 9, here that says "Documents." Do you see that?

A Okay. It's a lengthy list, but I do see the list.

Q Okay. Do the spreadsheets that you're referring to, do they fall into any of the categories listed here for documents?

A No. They do not.

O Okay. And why is that not the case?

A Because we don't itemize it or -- what's a good word for it? It's not in a format that you would ever be able to pick out any of this -- any of the information that would be normally in these documents.

Q Okay. If it's a spreadsheet -- I'm just

Page 19

trying to understand what the spreadsheet is. It's not, like, an Excel spreadsheet, or it's not something that you could print off or send via e-mail?

A It -- it's -- correct. Well, it -- it's a shared spreadsheet that we do within the office, but it's really just for operational -- operation functions, I guess, if you will.

- Q Okay. Do you know, who does that spreadsheet belong to? Who has custody of that spreadsheet?
 - A The three of us in the office.
- Q The three -- the three of you in your agency's office or Universal's office?
- A In our office. Universal does not -- it -- it doesn't pertain to them, so it's just the three of us. Tony Dinallo, who you -- you spoke to the other day, he has an assistant, and then me.
- Q Okay. I'm just going to put a request down on the record for whatever that document is since you indicated that it would be responsive to Number 4, but we haven't seen it. So we might need to have some of our IT professionals see what document that is, and we'll make a request for that on the record.

MR. JACKSON: John, do you need me to make a formal request in writing, or shall we

2.0

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Page 20
1
     acknowledge that on the record?
 2
                    MR. GILLIAM: Well, I think he said
 3
     that it doesn't pertain.
 4
                    Right?
 5
                    THE WITNESS: It -- correct. It's --
 6
     it's information about -- there's nothing about your
 7
     client that would be in that spreadsheet other than
     the occasional line item.
8
9
                    MR. JACKSON:
                                  Okay.
10
                    MR. GILLIAM:
                                  Okay. So we can --
11
                    MR. JACKSON:
                                  That --
12
                    MR. GILLIAM: We can take a look at it
13
     and see. We don't need a formal request. We can just
     address that this week.
14
15
                    MR. JACKSON: Okay. Yeah.
16
     BY MR. JACKSON:
17
               And, Mr. Payseur, I wasn't -- I thought you
18
     said when I asked about Number 4 -- I thought your
19
     testimony, the only thing is -- would be that
     spreadsheet. I don't want to put words in your mouth
20
21
     or anything. That's the only reason I was asking
2.2
     about it. If it does not --
2.3
          A
               No. T --
24
               Go ahead.
          0
25
          Α
               No. I understand.
```

Page 21 1 Okay. Yeah. If it flatly does not relate 0 2 to Number 4 in any way, then we don't need it. But if there's something about the request of Number 4 that 3 4 it would be responsive to, we would like to see it. 5 So I'll just make that known for the record. But okay. Enough on that point. 6 7 I want to go down further in this subpoena. 8 Did you see Exhibit B to your subpoena, Mr. Payseur? 9 (Exhibit B was marked for 10 identification.) 11 I did. Let me see. Yes. Α 12 Okay. And can you tell us what that 13 Exhibit B is to that subpoena? It looks like -- I'm not -- I don't know how 14 Α 15 to describe it. I -- I'm not sure exactly. I mean, 16 it's naming some people, the plaintiff and the 17 defendant. 18 Q Okay. What does it say at the bottom? And the case number. 19 Α 2.0 What does it --0 21 Α I beg your pardon. 2.2 What does it say at the bottom of that first 0 page there? 23 24 Α Sure. "Verified Amended Complaint for Injunctive and Other Relief." 25

Page 22 1 Okay. Fair to say that that's the title of 0 2 this document? 3 Α Okay. MR. GILLIAM: Object to foundation. 4 5 You can answer, sir. I'm not sure what -- if 6 THE WITNESS: 7 there was a question there. BY MR. JACKSON: 8 9 Would you agree that this -- what you just 0 10 read here, "Verified Amended Complaint for Injunctive 11 and Other Relief," that that's the title of this 12 document? 13 Α It appears to be, but I'm not qualified to 14 make that judgment. 15 Okay. Did you review this document, 16 Mr. Payseur? 17 Α Yes. I did. Okay. All the way through? Its entirety? 18 19 I did review this. Α 2.0 Okay. And if you go down to further in that 0 21 document, Exhibit B, which is the verified amended 22 complaint, did you see a page that said "Index of 2.3 Exhibits" that I have up on my screen here? 24 A Hold on one second. 25 0 Yeah. Take your time.

Page 23 1 Could you tell me what page that would be? Α 2 It does not have a page number on it. Q 3 would be after page 14. 4 Α Okay. I see 13. Oh, yes. Okay. 5 0 You with me? I beg your pardon. 6 Α 7 I said, are you with me? You there? 0 8 Yes. Yes. I'm on that page. Α 9 Okay. There's a list of six exhibits right 0 10 here. Did you review those exhibits in your review of this Exhibit B? 11 12 Α Not really. 13 0 Okay. Did you or did you not review 14 Exhibit 1 entitled "Confidentiality and Non-solicitation Agreement"? 15 16 I did not. Α 17 Okay. Did you review Exhibit 2 entitled "March 11, 2016, Offer Letter"? 18 19 Α I did. Okay. Did you review Exhibit 3 entitled 2.0 21 "November 5, 2021, Final Notice Legal Demand"? 2.2 Α Yes. I did. 23 Okay. Did you review Exhibit 4 entitled "March 14, 2022, Letter Regarding Violation of 24 Confidentiality and Non-solicitation Agreement"? 25

Page 24 1 I did not. Α 2 Okay. Did you review Exhibit 5 entitled Q "Bridge Response Letter, March 18, 2022"? 3 I did not. 4 Α 5 Okay. Did you review Exhibit 6 entitled "Universal Truckload Response Letter, March 28, 2022"? 6 7 I did not. Α 8 Okay. Okay. I was just scrolling down 0 9 further in the document that I have up as Exhibit A. 10 Give me just a second. 11 Mr. Payseur, do you see this document that's 12 on my screen right now? 13 Α Yes. That's the -- yes. I do. I have it. 14 Okay. Can you tell me what this document 0 15 is? 16 "Subpoena to Testify at a Deposition in a Α 17 Civil Action." 18 Okay. And who is it directed to? Q Me, I guess. Is that what the next line is? 19 Α 2.0 What does the next line -- what does this 0 21 line say? 2.2 Α To Ronald Payseur. Or Ron Payseur. 2.3 Is there anything in front of Ron Payseur? 24 I just want to make sure you see what I see on my 25 screen.

Page 25 Just -- no. Just -- just the word "to," 1 Α 2 T-O, and then a colon. And Ron Payseur, 66 Lakewood 3 Drive, Denville, New Jersey. 4 Can you see my screen, Mr. Payseur? 0 5 Α Somewhat. Yes. I'm going to --6 0 7 Α I can -- I see it. That's a little better, actually. Okay. 8 9 Q Okay. Can you see this better now? 10 Α Yes. 11 Who is this subpoena directed to? 0 12 That's different than mine. Α 13 Well, on my screen. You can -- because if O 14 you don't -- this one --15 Α Yeah. No. That's -- that's to Lakewood 16 Fast Freight, which would be the entity that I 17 mentioned before. Okay. Yeah. That's all I wanted to 18 Q understand. Do you have this hard --19 2.0 Α Oh, okay. 21 Do you have that hard copy with you or no? 0 2.2 Α I didn't see it, actually, but I didn't look 23 for it either. I do not have that. 24 Do you remember receiving this document? 0 I do not. That's the first I've seen of 25 Α

Page 26 1 that. Okay. Give me just a second. I'm going to Q pull up another document here. Hold on. 3 4 Α Sure. 5 Okay. Thanks for your patience, Mr. Payseur. I'm not going to bring up another 6 7 document. You did not receive what is on your screen, is your testimony, correct? 8 9 Α Yes. Correct. 10 Okay. Okay. Aside from what we just went 0 11 through, the subpoena to you, did you review any other 12 documents in preparation for this deposition? 13 Δ No. I did not. 14 Okay. Did you speak with anyone in 0 preparation for this deposition? 15 16 Just Mr. Gilliam. 17 Okay. And when did you meet with Mr. Gilliam? 18 19 This -- this morning. Α 2.0 Okay. All right. Just got a few questions 0 21 to get to know about you a little bit. Did you attend 22 college, Mr. Payseur? 2.3 Α Yes. 24 And what college was that? 0 25 Central Piedmont. It was a community Α

	Page 27
1	college back in the 1970s.
2	Q Okay. Does it still exist?
3	A I believe it does.
4	Q Okay. And did you graduate from Central
5	Piedmont?
6	A I did not.
7	Q Okay. What years did you attend?
8	A Probably 1977 through '78.
9	Q Okay. Just a brief time. What did you
10	study during your time there?
11	A Business and economics.
12	Q Okay. And you did not graduate, so you I
13	assume you left you just left Central Piedmont?
14	A Correct. Yes.
15	Q Did you re-enroll in college elsewhere at
16	any time?
17	A Yes. I did. Later in adulthood I took some
18	courses at Morris County Community College here in New
19	Jersey.
20	Q Okay. And you say you took some courses.
21	Did that culminate in a degree or certification?
22	A It did not.
23	Q Okay. What years did you attend Morris
24	County?
25	A You know, I would be speculating. I I

Page 28 1 don't remember exactly. That's fine. Do you remember what you studied there? 3 The same thing. Business. 4 Α 5 0 Got it. Have you had any other professional education of any sort? 6 7 Α Could you define that? 8 Yeah. Have you taken any other -- even Q 9 outside of college -- any other training courses? 10 Α Oh, yeah. 11 Whether that be through military, through 0 12 your work, things like that. 13 Α Various jobs. Yes. Like, sales and marketing, primarily. 14 15 Okay. Is it fair to say that those courses 16 just would've been, you know, courses you take with 17 your employment, wherever you were working? 18 Α Yes. 19 Okay. Did you attend any vocational or 2.0 trade school? 21 No. I have not. 2.2 Okay. Do you hold any specific licenses, Q 23 degrees, or other type of professional certificates? 24 Α I am a licensed real estate agent in New 25 Jersey.

Page 29 Okay. And how long have you been licensed? 1 0 Α I'm going to say seven years. 3 Okay. Do you use that license today? Q 4 I do not. Α 5 Okay. When did you stop engaging in that 0 business? 6 7 Α Well, I really never engaged in it. reason I got my license, my oldest daughter, when she 8 9 graduated college, she got her real estate license, 10 and I got mine just to help her with open houses and 11 for safety. I didn't want her to be out and about in 12 -- in dangerous places. And so I got my license just 13 so I could help her. Okay. That's beautiful. My dad would never 14 0 15 do that for me. Just good riddance. So he's like, 16 "I'm not going there." Okay. And are you currently 17 employed, Mr. Payseur? 18 Well, I'm an independent agent with Α 19 Universal, you know, through Lakewood Fast Freight and Universal. 2.0 21 0 Okay. And who owns Lakewood Fast Freight? 22 Α I do. 2.3 0 Okay. But you don't employ yourself. 24 Correct. It's a sole proprietor. Α 25 0 Got it. And you are the sole proprietor?

Page 30 1 Α I am. 2. 0 Okay. So, like, is that contractor 3 relationship with Universal, is that -- I won't say employment because it's not employment. Is that the 4 5 only work you're doing right now, today? Α 6 Yes. Correct. 7 Okay. And how long have you been in that relationship with Universal? 8 9 Α I believe since February of 1998. 10 That's a long time. And you characterize 11 yourself as just an agent contractor for Universal? 12 Α Correct. 13 Okay. What did you do before you started doing that in 1998? 14 I owned my own trucking company and 15 16 dissolved the operational part and became an agent. 17 Okay. And what was that company's name? Q 18 Payseur -- after my last name -- Motor 19 Express. 20 Okay. And what type of business was that? Q 21 That was local trucking. Α 2.2 0 Okay. By local, you mean --23 In the New York Metro. New York Metro. Α 24 0 Okay. Is that fair to say kind of the tri-state area, New York, New Jersey, Connecticut? 25

Page 31 1 Yes. That would be accurate. Α 2 Okay. And how long did you operate that Q business? 3 Probably about five years. Oh. Actually I 4 Α 5 told you the wrong date. I became a Universal agent 6 in 2009. I'm sorry. 7 That's fine. We'll walk it back. No. 0 I knew something didn't sound ... 8 Α 9 0 That's perfectly fine. We'll walk that back 10 a little bit. So 2009 you started doing what you 11 continue to do today; is that correct? 12 Α Yes. Correct. 13 0 Okay. Prior to that, prior to 2009, what 14 were you doing? Prior to that I did have my own trucking 15 16 company from about -- right. From about 2000 to 2008, 17 right up until I merged --18 Okay. And was that same company you Q identified, Payseur Motor? 19 2.0 Correct. Yes. It is. Α 21 Okay. Before 2000 what did you do? 0 2.2 Α I was a -- a company employee for other 23 trucking companies. 24 Okay. How many companies? Q 25 Two. Just prior was one, and then before Α

Page 32 1 that, another. 2 Do you remember their names? The -- the earliest was Heartland 3 Α I do. 4 Express. 5 Okay. And how long were you at -- did you say, "Hartley"? 6 7 Α No. Heartland. 8 Heartland. Okay. How long were you at 0 9 Heartland? 10 Α That goes way back, but I'm going to say 11 five years. 12 Okay. And what was your job role there? Q 13 Α Regional sales manager. 14 Okay. And what type of business was 0 Heartland -- or is Heartland? 15 16 That is an over-the-road trucking company. Α 17 What do you mean by "over the road"? 0 18 Well, I guess a better terminology -- a full truckload carrier. They did not do less than 19 20 truckload. They did full truckloads. Okay. So I'm understanding, does that mean 21 22 they would not carry, you know, a half trailer or an 23 empty trailer? It has to be, you know, pretty filled 24 out? 25 Α Correct. Correct.

Page 33 Okay. Okay. And what did you do in that 1 0 job role at Heartland? Business development, primarily in the 3 Α 4 northeast. 5 Okay. And before Heartland -- so you say five years you were at Heartland? Is that taking us 6 7 back to 1995? When you started. 8 Α Yes. It would be. 9 Okay. Prior to that where were you at that 0 second company? 10 11 Well, the other company, Interstate 12 Distributor, was after Heartland and then up until I 13 started my own company. 14 Oh, okay. We have them flip-flopped. So --0 15 Α Yes. 16 You worked at Interstate, is the company --0 17 Interstate Distributor. Α 18 Interstate Distributor. So what type of Q business is that? 19 2.0 That was over-the-road, full truckload Α 21 trucking. 2.2 0 Got it. Same as Heartland? 2.3 Α Correct. Okay. And what was your job title there? 24 0 At that point I was a regional sales manager 25 Α

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Page 34
1
     there as well.
               Okay. And what did that entail?
 3
               Actually at one point I had -- when I left I
          Α
 4
     actually had the title of regional vice president of
 5
     sales.
 6
          0
               Okay. So that --
 7
               And that was -- yeah. It was -- within the
8
     northeast.
9
                    MR. GILLIAM:
                                   I'm sorry.
10
                    MR. JACKSON:
                                   Okay.
11
                    MR. GILLIAM:
                                   It cut out on me.
12
                    Ron, could you say your answer again,
13
     please?
14
                    THE WITNESS: From -- from where?
15
                    MR. GILLIAM: Your last answer.
16
                    THE WITNESS: The -- the last answer, I
17
     was with Interstate Distributor, a regional sales
18
     manager, and at one point made it to regional sales
19
     vice president.
20
     BY MR. JACKSON:
21
               Got it. And did that job role, did that
22
     involve, you know, business development similar to
2.3
     Heartland?
               It did.
24
          Α
25
          Q
               Okay. Can you give me the dates when you
```

Page 35 1 were at Interstate Distributors? If you remember. I'm going to say 2000 to 2004. 3 Okay. Was that contemporaneous with you 0 4 owning your own company, Payseur? 5 I'm sorry. Was that what with owning? Was that contemporaneous, at the same time, 6 0 7 simultaneous with you operating your trucking company? I left -- I left Interstate 8 Α No. No. No. 9 to start my trucking company. 10 Okay. Because I'm just trying to make sure 0 11 I have your -- and I don't want to get it wrong. 12 Α Yeah. No. 13 0 I have you --14 That's -- that's --Α 15 I have you running your trucking -- running 16 your own trucking company from about 2000 to 2008. Is 17 that right? No. I -- I was with Interstate Distributor 18 19 from about 2000 to 2004 or so, I believe, and then my own company for the next four years. 20 21 Okay. Got it. That makes sense. And what 2.2 were the dates at Heartland? 2.3 I'm going to say 1995 to 2000. Α 24 Okay. Any more trucking experience prior to 0 2.5 1995?

Page 36

A Yes. I briefly owned my -- a -- that same trucking company -- it's a warehousing company, actually, and then I sold that, and that's when I took company jobs.

- Q Okay. Do you remember -- and I know we're getting a ways back. Do you remember how long you operated that, sort of, warehousing company?
 - A That -- those dates get --
 - O Yeah.

- A Fuzzy.
- Q That's fine. We won't go much further back. Just wanted to get a little bit of your job history. But today you're an agent, an agent contractor with Universal. What are your responsibilities in that role?
- A Well, customer development and driver development, operating -- you know, the -- in an agent-based company, you are your own operation. The drivers and contractors, they do not run for the corporate office. They run the agents that they're -- recruited to. So I participate in the operation, sales to customers, that type of thing.
- Q Okay. And you mentioned customer development. Can you tell me a little bit, you know, what would you do if I'm "Z" customer and you're

```
Page 37
     trying to establish a relationship? How do you
1
 2.
     develop customers in your role?
               It -- there's a couple of different ways.
 3
          Α
     It's -- in -- today it's mostly electronic and not so
 4
 5
     much meeting face to face like years ago.
                                                The first
     thing you do is fact sheets with each other to make
 6
     sure that there's a -- a material fit, and then if
     that works out, then you to pricing and/or contract
8
9
     status.
10
               Okay. Is that with every customer?
          0
11
          Α
               Yes.
12
          Q
               Okay. And I think you --
13
                    MR. GILLIAM: What was that? I didn't
14
     hear that answer. Is that a yes?
                    THE WITNESS: I'm sorry. Say that
15
16
     again. Which question?
17
                    MR. GILLIAM:
                                  The last one. Did you
18
     say that's yes or no? I didn't hear.
19
                    THE WITNESS: Oh. With the -- yes.
20
     Yes.
21
                    MR. JACKSON: Okay. Got it.
2.2
                    Marianne, we're still clear? Is all
23
     that coming through still?
24
                    THE REPORTER: Yes.
2.5
                    MR. JACKSON:
                                  Okay. Got it. Want to
```

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Page 38
1
     make sure we're getting everything.
 2
     BY MR. JACKSON:
               So, Mr. Payseur, I think you -- that you
 3
          0
     said customer development, and then you said something
 4
 5
     else development. Was that agent development?
 6
          Α
               No.
 7
               What did you say?
          0
8
          Α
               A driver.
9
          0
               Driver. Okay.
10
          Α
               I recruit most of our -- yes. Correct.
11
               Okay. Tell us a little bit about what
          0
12
     driver development entails.
13
          Α
               Well, basically it runs a couple of
14
     different -- primarily advertising.
15
                    THE REPORTER: I am unable to --
16
                    THE WITNESS: Advertising is what our
17
     agency does.
18
                    THE REPORTER: -- catch Mr. Payseur's
19
              It's too choppy.
     answer.
2.0
                                  Okay. We'll stop.
                    MR. JACKSON:
                                                       I can
21
     ask again, and then we'll see if you're coming
22
     through. Okay? Can you hear me still?
23
                    THE WITNESS: Can you hear me now?
24
     Or ...
2.5
                    THE REPORTER: That's better.
```

Page 39 1 MR. JACKSON: That's better. 2 THE WITNESS: Okay. 3 MR. JACKSON: So I had asked Mr. Payseur to tell us a little bit about what driver 4 5 development involves. BY MR. JACKSON: 6 7 Could you explain for us? Sure. Basically there's a couple of 8 Α 9 different ways that it work -- three different ways, I 10 should say, that it works. Primarily to get new 11 people into the organization, I run ads. Also 12 corporate runs ads. And then if there's a fit, then I 13 interview them over the phone, give them details about 14 what we do, and then supply them with the application 15 via the application link on the website. 16 The other way that we go about that are 17 referrals. Universal has a referral bonus program. 18 encourage the -- when -- when I say drivers, I'm 19 actually interchanging that with contractors. not -- they're independent contractors themselves. 2.0 21 And so we encourage the contractors to make use of the 22 referral bonus and refer people that they know to us. 23 And then the -- the third venue is our --24 the contractors that are in the system that don't have 25 a permanent fit with -- then I search the system for

Page 40 people that are in our area, moving, that type of 1 thing. So that's really the three facets that go on. 3 Okay. I appreciate that explanation. You said you're an agent, so you don't report to anyone; 4 5 is that fair? 6 Α Correct. That's fair to say. 7 Okay. Is an agent, just being an agent, is 0 that the only role that you've been engaged with 8 9 Universal? 10 Α Yes. Correct. 11 Okay. Have you been an agent for any other 0 12 carriers, Mr. Payseur? 13 Α No. 14 Are you an exclusive agent for Universal? 0 15 Α In terms of -- I mean, I don't -- in terms of contract, I guess it could go either way, but I am 16 17 exclusively Universal. 18 And I only see, like, the crown of your 19 head. If you could just put your camera down just a Tilt it down --20 little. Oh, I'm sorry. Oh, yeah. You know what? I 21 22 -- I apologize in advance. I've got a condition that if I sit too long, my legs bleed, so I have to get up 2.3 24 and stretch every now and then. But yeah. To answer your question, I work exclusively with Universal. 25

Page 41

- Q Okay. And before I ask another question, are you okay? Do you need a break? Do you need to walk around? We don't want you sitting in --
 - A No. I'm fine.
 - Q Okay.

2.0

- A I'm fine. I'm fine. Thanks for asking.
- Q No problem. So there's no contract that says you're an exclusive agent for Universal; is that fair?
- A The fairest way to say it is it's been so many years since I read it, but I just don't consider any other company. So ...
- Q Okay. And just describe, I guess, in your view, what does it mean to be an agent for Universal? What does agency, that kind of ideal, mean to you?
- A That's a good question. My -- well, in my world or seeing it, we get to run our business the way we want to run it -- obviously regulations, you know, pertaining to safety and, you know, workplace rules and all that. But it's technically my own business, and I can grow it or manipulate it however I need to do it to get to my focus or what I think it should be.
- So nobody says, "Well, you've got to do this on a particular day" or whatever. It's pretty much how I envision it, and that's the direction I take it.

Page 42 Okay. So you mentioned your focus and 1 0 2 direction. Universal has no say in that focus and direction is what you're saying? 3 4 Α Yes. Correct. 5 0 Okay. Okay. Are you familiar with a 6 company called Transport Investments, Inc., which is 7 now Bridgeway Connects, Inc.? Have you ever heard of 8 them? 9 Α I have. 10 What do you know about that company? 0 11 I watched over the years. I've seen press Α 12 releases, but I don't know in depth what they do. 13 0 Okay. So you do not know what business Bridgeway conducts? 14 15 Α Yeah. I do know that portion of the 16 business is truckload trucking. 17 Okay. Would you consider Bridgeway to be a 0 competitor to either your agency or Universal? 18 19 Α Yes. 2.0 Okay. And competitor in what way? 0 21 MR. GILLIAM: Object to form. 2.2 You can answer. 23 THE WITNESS: You know what? Both of 24 you gentlemen broke up. I'm not sure exactly where we 25 are.

Page 43 1 BY MR. JACKSON: Yeah. I'll ask, because I think John Q 3 objected, but I'll ask the question again. question was, a competitor in what way? 4 5 MR. GILLIAM: And just object to form. 6 You can answer, Ron. 7 THE WITNESS: In that we do similar 8 types of business. Truckload trucking. Maybe their 9 model might be different -- I don't know -- because I 10 don't know how it works. But the general business is 11 similar. 12 BY MR. JACKSON: 13 0 Okay. Would you say that Bridgeway competes 14 for the same customers that Universal and your agency 15 does? 16 MR. GILLIAM: Object to foundation. 17 You can answer. 18 THE WITNESS: You know, I -- I don't 19 know what they do, exactly. I mean, truckload 20 trucking, everybody competes with everybody -- I 21 think, but I don't know how to explain that. I'm sorry. That cut off 2.2 MR. GILLIAM: 23 again. 24 THE WITNESS: You know what? I need to 2.5 take a quick break. Yeah. Can -- you know what?

Page 44 1 just need to take a quick break about my leq. 2 MR. JACKSON: Yeah. Please. We'll take a break. 3 4 THE REPORTER: Off the record. Off the 5 record at 2:13. (Off the record.) 6 7 THE REPORTER: Back on the record at 2:20. 8 9 BY MR. JACKSON: 10 Okay. Mr. Payseur, we just took a short 11 break, think about five or six minutes. I was asking 12 you about how Bridgeway is a competitor of either 13 Universal or your agency, and we were asking about 14 customers. And I think my last question was, in what 15 way would Bridgeway be competing for customers, for 16 business? Universal, Bridgeway, they all kind of 17 compete together, correct? The same business as truckload 18 Yes. 19 trucking. So yeah, they would, you know, be competitors. 20 21 Okay. Fair to say that they -- that 22 everybody competes for drivers as well? 23 Α Yes. 24 Okay. What about equipment? Like, trailers or things like that. 25

Page 45 1 I would not say that's -- no. Α 2 Q Yeah. Kind of on you to get your own 3 equipment together, right? Actually in the Universal model, the 4 Α No. 5 independent contractors have the truck, and Universal corporate supplies our trailers. 6 7 Okay. Let me rephrase what I was asking. 8 Sorry. It's kind of on the, you know, respective 9 company, the respective competitors, to get their own 10 trucks, correct? Or no? 11 Α Wait a minute. Say that one more time, 12 please. 13 0 Yes. What I'm asking is, the type of -- say 14 Bridgeway is a competitor; Universal's a competitor. 15 It's on Universal or Bridgeway to get their own 16 equipment, right? To get their trailers, purchase 17 what they need to fulfill, you know, the hauling 18 responsibility. 19 Object to form. MR. GILLIAM: 2.0 Α Yes. Correct. 21 Okay. Would you say that everyone competes for, you know, similar lanes, similar routes, 22 23 depending on where they operate geographically? 24 Α Yes.

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888-391-3376

In what part of the country do you

25

0

Okay.

Page 46 1 really run things for Universal? 2 Our primary lanes are eastern -- east -- the 3 East Coast. The furthest west we go are Houston and 4 Oklahoma City. 5 0 Okay --But we do a little -- but we do regular runs 6 Α 7 to Indiana, but that's ... 8 That's about as far west as you go? Q 9 Α Yes. Correct. Okay. When you say, "East Coast," now, is 10 O 11 that the entire East Coast, you know, from Maine to 12 Florida, or is it more narrow? 13 Α No. That -- we can do from Maine to 14 Florida. 15 0 Okay. Do you know Joe Bridge? 16 T do. Α 17 0 How do you know him? 18 Through the agency meetings. Α 19 Agency meetings, where? O 2.0 Well -- well, every year it's a different Α 21 place, but Universal has what's called an annual agent 22 meeting, and at certain revenue levels, you get 2.3 invited to those meetings. And I've met Joe at 24 several of those. 25 Okay. When would you say the first meeting 0

Page 47 1 that you met him was? I'm sorry. Say that again. 3 When would you say the first agency meeting 0 4 was where you met him? 5 Α You know, I -- I would be speculating. I don't remember. 6 7 Okay. Did you work with him at all? 0 8 No. No. As an independent agent we Α 9 actually just work with ourselves or for ourselves. 10 Okay. Did you communicate with him at all 11 in fulfilling what you needed to fulfill with 12 Universal? 13 Over the course of time, occasionally, yes. 14 Okay. When was the last time you talked to 0 15 Mr. Bridge? 16 I would say before my heart surgery so at 17 least two and a half, three years, maybe. 18 Okay. So two to three years. Is it fair to 0 say -- I mean, that's a while back -- last time you 19 20 spoke with him would've been 2020? And that's speculating, but it's -- it's 21 22 speculating, but I would say -- because a lot of 2020 23 I was not in full capacity, but -- so I would go with 24 that. Okay. Fair to say. Do you know if 25 0

Page 48 Mr. Bridge is still at or employed with Universal? 1 I'm sorry. Say that again, please. 3 Do you know if Mr. Bridge is still employed 0 with Universal? 4 5 Α I would say no, he's not. What makes you think that? 6 0 7 Α This proceeding. Anything else? 8 Q 9 Α What's that, please? 10 Anything else? 0 Oh. Oh. 11 I see what your question. Α 12 did get notification in some way, shape, or form, that 13 I don't remember how, when Mr. Bridge left, but it 14 wasn't any -- if I recall right, it wasn't like a -- a 15 formal announcement or anything like that. 16 Okay. Around what time would you have 17 received that notification? 18 You know what? With all that's gone on Α 19 healthwise and things, I -- I really don't know. 2.0 0 Okay. 21 I would be speculating. 2.2 Okay. So you believe Mr. Bridge is no 0 longer there. Do you have any inclination as to when 23 he left Universal? 24 Actually, I don't remember the date, but it 25 Α

Page 49 1 just -- I just remembered how I found out. I saw a LinkedIn update pop up on my computer screen. 3 Okay. What type of LinkedIn update? 0 was it from? 5 Well, just Mr. Bridge announcing his job, or somehow it came up, and there was a post about it. 6 7 Okay. And again, you really don't remember 8 when that was? 9 Α No. I do not. In your mind, since whatever time 10 0 Okay. 11 that was that you saw that he was no longer with 12 Universal, has Mr. Bridge reached out to solicit you 13 for any employment with wherever he went? 14 Α No. 15 0 Okay. And in fact, you got -- you have not 16 talked to him since, as you say, around 2020, correct? 17 Α Correct. Okay. We touched on West Marine earlier. 18 0 19 Could you tell me again how you're familiar with that 20 company? 21 Well, yes. I'm familiar with it with the Α 22 operation that we do there. 2.3 And what's that operation? 0 24 Α We deliver the -- we deliver preloaded 25 trailers to their stores and --

Page 50 1 Okay. And what type of business is West 0 2 Marine? What do they do? 3 Α An aquatic retailer. Okay. And when you say, "preloaded 4 0 trailers," does that mean that West Marine loads their 5 own trailers and you pick them up or drivers pick them 6 7 up? 8 Α Correct. Yes. 9 Okay. Do you know how long that operation, 10 as you said, has been going on between Universal and 11 West Marine? 12 No. I would be speculating. Α 13 0 Okay. Do you know how that relationship started between Universal and West Marine? 14 15 Α I do not. Okay. Aside from yourself, who's involved 16 17 in maintaining that relationship between Universal and West Marine? And by maintaining -- I guess I'll take 18 that back, so scratch that last line. 19 2.0 What is your role in the relationship 21 between Universal and West Marine? 2.2 Α My role is that our agency, you know, you --23 you spoke to Mr. Dinallo last week. Our agencies, I 24 should say, because we have two separate agencies, are in the business of operating functional duties --25

Page 51 1 virtual connectivity interruption --2 I think you're breaking up, Mr. Payseur. 3 THE REPORTER: Yes. Mr. Payseur, you're going to have to repeat that. Mr. Payseur, 4 5 your answer cut out. Would you mind repeating? THE WITNESS: We -- I don't know where 6 7 we left off. I believe you were asking me about my 8 role. BY MR. JACKSON: 10 0 Correct. 11 Okay. My role is, our two agencies, Α 12 Mr. Dinallo and mine, we perform the deliveries to the 13 stores for West Marine that come out of their distribution center. 14 15 Okay. And you mentioned Mr. Dinallo. We 16 did talk to him last week. He has his own agency, or 17 do you guys work together with the same agency? Well, we have two different agent numbers. 18 Α 19 We work -- so that we -- we split costs, we split commissions, that type of thing. But we have two 20 21 separate agent numbers. Okay. Does Mr. Dinallo work for or with 2.2 0 23 Lakewood Fast Freight? 24 Α No. And how long have you and Mr. Dinallo 25 0 Okay.

```
Page 52
1
     have been working in tandem for that Universal/West
 2
     Marine relationship?
               Well, I would say since 2009, maybe -- well,
 3
          Α
 4
     we didn't do West Marine -- are you asking
 5
     specifically to West Marine or my relationship with
     Mr. Dinallo?
 6
 7
               West Marine first, and then we'll get to how
8
     long you've known him.
9
               I -- I -- I'm going to say, on and off, six
10
     years.
             We --
11
          0
               Okay.
12
               We on and off worked with -- you know --
13
     worked with West Marine.
14
               Okay. And you have been kind of engaged
          0
     with Universal since 2009, right?
15
16
               Yes. Correct.
          Α
17
               Okay. Six years will take us back to 2016,
     2017. So in your --
18
19
          Α
               Yes.
2.0
          0
               Oh.
                    Go ahead. I'm sorry.
21
          Α
               No.
                    No.
                         No. I -- I would say that.
               Okay. So between 2009 and I'll say 2016,
2.2
          0
2.3
     were you engaged with West Marine for Universal?
24
          Α
               No.
               Okay. Describe for me that working
25
          0
```

Page 53 relationship with Mr. Dinallo. How long have you 1 known each other? 3 Α Oh. Probably -- I hate to say it -- 25 4 years. 5 0 Okay. A long time. 6 Α 7 That's almost as old as me so no shame in 0 that. 8 9 Α Yeah. No. 10 -- time to know people. So where did you 11 quys meet? 12 My wife actually used to work for him in 13 another business. 14 Okay. What was that business? 15 Α Two things. They did -- they sold and 16 serviced a product called Rainbow vacuums, and then 17 Mr. Dinallo was in the water softener business for a while. 18 19 Okay. Got it. Back to West Marine and 20 Universal, who at West Marine -- or scratch that. 21 Who at Universal was involved in kind of 22 managing the relationship between Universal and West 23 Marine? Do you know? 24 A Mr. Bridge. 25 Q Okay. Anybody else?

Page 54 1 Not that I'm aware of. Α 2 So since Mr. Bridge left Universal, who has Q 3 been managing that relationship at Universal with West Marine? 5 Could you define the word "managing"? Yeah. So you're the agent who makes the 6 0 7 runs or who sets up the runs for the freight -correct? -- on Universal's behalf. 8 9 Α Yes. 10 Is that a fair description? 0 11 Yes. Α 12 Who at Universal oversees, manages, 13 supervises that relationship between West Marine and 14 Universal? 15 I -- I would say the greater part of that 16 would be Mr. Dinallo. 17 Okay. But Mr. Dinallo's not an employee of Universal, correct? 18 19 Α Right. 2.0 MR. GILLIAM: Object to form. 21 BY MR. JACKSON: 2.2 Okay. So do you know if anyone at Universal 0 23 is -- maybe supervising was not a best term -- but who 24 is the point of contact at Universal for West Marine? 25 Α Okay. Okay. I understand the question.

Page 55 1 Mr. Place. Steve Place. Okay. Do you know how long Mr. Place has Q 3 had that responsibility? 4 Α Since Mr. Bridge left. 5 0 Okay. Anyone else --I take that -- I take that back. 6 Α Oh. 7 may have been somebody in between there. We need to strike that 'cause I'm not sure exactly how that 8 9 materialized. Okay. So today it's Mr. Place. And your 10 11 testimony is that it --12 Α Yes. 13 It could have been somebody else between the O 14 time that Mr. Place took over and Mr. Bridge had left. 15 Α Yes. 16 Okay. But you don't know who? 0 17 Α I would be speculating. That's fine. So we'll kind of walk 18 Okay. Q through the business bargain between West Marine and 19 2.0 Universal since Mr. Bridge left. Do you have any way 21 that you determine, you know, how many loads you're 2.2 hauling for West Marine on behalf of Universal? Well, I didn't get a whole lot of 23 Α 24 opportunity to research that with a short notice of the -- of this proceeding, but I did notice something. 25

Page 56

Back up until April or May of 2020, the way we did our business with them, all the lanes that we had priced corporately, you know, Universal had priced in their system, we had access to, and at one count I saw up to 11 or 12 a week. Now we're relegated to being assigned about three a week.

- Q Okay. So 11 or 12 a week in 2020. Is that what you said?
 - A From what our -- yes. Up until that point.
- Q And so up until that point. You mean up until April/May 2020?
- A Well, April or May of '20. Then it switched. Instead of us having availability of those loads, we were relegated to very specific scheduled loads, so it was probably about six for the next year, and now we're down to three.
- Q Okay. So just so I understand it, in April and May 2020, you recall you or Mr. Dinallo, whoever was running the loads, you would get 11 to 12 weeks -- 11 to 12 loads a week from West Marine, correct?

A We would get that. Yes. We would get the offers. There were a couple regions that we only get as a backup for them, like the Midwest, but yeah. And then it flipped to where we were just getting assigned loads, and that number has dropped.

Page 57 1 Okay. You mentioned the Midwest region 2 being a backup region for Universal as to West Marine. What do you mean by that? 3 4 Α Well, we focus primarily on the East Coast. 5 0 Okay. But if they needed help to, like, Ohio, 6 7 Michigan -- Wisconsin was one of the ones. If we had 8 the capacity or could help them out, we would do that. 9 Q Okay. What other regions were, 10 quote/unquote, "backup regions" that you guys handle? 11 The Mid-Atlantic, a couple of runs there, 12 like the -- the Maryland/Delaware area. And that's 13 pretty much it. Yeah. 14 0 Okav. 15 Last -- a year ago we did some into Florida, 16 but we don't see those offerings anymore. 17 A year ago, you say, would've been 2022, 18 correct? 19 Α Yes. Correct. Okay. At the time -- you mentioned this 20 0 21 April/May 2020, 11 or 12 a week, kind of, capacity --22 well, not capacity. Scratch that. Eleven or twenty -- eleven or twelve load a 23 24 week jobs that you were doing. How many of those do you think would've been in Florida at that time? 25

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Page 58 At -- at that particular time, we did not -in that -- going that far back, we didn't see the Florida ones. We only saw the Florida ones one season, which was twenty -- if they'd serve -- late '21 into '22. Okay. So let me go back to -- we're still 0 in April/May 2020 with 11 or 12 West Marine loads a week. You said eventually that started decreasing, right? Α Correct. When did we go from 11 or 12 a week to 6, I think is the number that you mentioned -- is that correct? Six a week. You know what? I haven't had a chance to Α look into that. Do you know about when? 0 Α I would be speculating. Okay. Would it have been before Mr. Bridge 0 left Universal? That would be speculating. Again, I haven't Α

Q Right. Right. Okay. So you cannot tell me when -- what year the loads decreased from 11 or 12 a week to 6 a week. You can't tell me that?

had a -- a chance to research that, and I would not

have total records for that anyway.

Page 59 I would say between -- yeah -- 2021 into 1 Α 2 2022. 3 Okay. Do you know what month in 2021 when 0 that started to tail off? 4 5 Α No. I would be speculating. In your view what could be the reason 6 0 Okay. 7 for that decrease? Do you know? 8 Α I -- I would be speculating. I don't know. 9 0 Is it usual for the load amount to be cut in 10 half, roughly, like that in your experience? 11 Δ No. In -- no. It is not. 12 So it's unusual, but you can't give me any 13 reasons that have been, you know -- what would cause that? Do you know? 14 I haven't had direct conversation with 15 16 anybody that would -- would relay the -- I just would 17 not know. 18 Okay. Did you ask West Marine why? I did not. 19 Α Okay. Do you know, who would you have -- if 20 0 21 you had to ask, who would be the person that you would 2.2 ask at West Marine? Do you know? 2.3 Yeah. Mr. Braunstein. Α 24 Okay. And who is Mr. Braunstein? 0 25 Α He's their corporate transportation manager.

Page 60 1 Okay. Do you know his first name? 0 Α Robert. 3 Okay. And have you had any communications Q with him --4 5 I -- I'm sorry. I -- I cut you off. No. You're fine. Go ahead. 6 0 7 The only communication I've had with Mr. Braunstein that I can think of were on two 8 9 occasions, and they were a weekend operational issue 10 over a trailer. 11 Okay. And when would that have been? 12 And that -- that would've gone back at least 13 a year and a half ago, so 2022'ish. 14 Okay. Do you know if that was an e-mail or 0 15 a phone call? Do you know? 16 A phone call. Α 17 Okay. Okay. So all you know is sometime in 18 2021, you say, you went -- West Marine -- the loads 19 for West Marine at Universal went from 11 to 12 down 20 to 6, right? 21 Α Yes. 2.2 You have any reason to believe that that was 0 23 due to any actions by Mr. Bridge? 24 Α I would be speculating. Okay. You just don't know? 25 Q

Page 61 1 I don't know. Α No. 2 Okay. You can't say "yes" or "no." You do Q 3 not know either way? I would say I do not know. 4 Α 5 Okay. Do you know whether, you know, driver issues or lack of drivers, anything like that, 6 7 contributed to that decrease? 8 MR. GILLIAM: Object to form. 9 You can answer. 10 THE WITNESS: Could you say the 11 question again, please? 12 BY MR. JACKSON: 13 0 Yeah. Sure. I can rephrase. We're talking 14 about the decrease in loads from West Marine, right? 15 Α Okay. 16 Do you think a lack of drivers or any driver 17 issues could have contributed to that decrease? 18 Α It did not. 19 It did not? 0 2.0 It did not. Α 21 Okay. But you can't tell me any other 22 reasons that you believe would have contributed to the 2.3 decrease? 24 Α Correct. 25 Okay. I know you said in 2021, at some Q

Page 62 1 point, West Marine loads at Universal went down from 11 or 12 to 6 a week, and then -- and correct me if 3 I'm wrong -- you mentioned that there are roughly 3 loads a week today; is that right? Or do I have that 5 wrong? No. You have that correct. 6 7 Okay. When do you recall a decrease from 0 six loads a week to three loads a week? 8 9 Α You know what? I don't have that 10 information. 11 Okay. But how did you know it's decreased 12 from six loads a week to three loads a week, if those 13 are the numbers you're giving? 14 Α Well, that's -- because that's what we're 15 doing. 16 Okay. Again, you don't know why? 0 I do -- correct. I do not know. 17 Α 18 Okay. And you do not know if that is due to 0 any actions by Mr. Bridge? You can't say "yea" or 19 2.0 "nay"? 21 Correct. I can't say either way. Okay. Approximately when did the business 2.2 0 23 transition from six loads a week to three loads a 24 week? I didn't get a chance to research that, so I 25 Α

Page 63 1 -- I -- I couldn't tell you. Is there a way you could find out? Possibly. Yes. If -- if I went back to 3 Α their schedules, I could probably -- not that I saved 4 5 every schedule, but I might have some seasonal ones. Okay. And you would have that, or does that 6 7 belong to somebody else, like Universal or Mr. Dinallo? 8 9 Α Well, we -- Mr. Place, Mr. Dinallo, and I 10 get those schedules. 11 0 Okay. 12 We -- we would know how to plan. 13 Okay. So right now we're sitting at three O 14 loads a week that you're usually running for West Marine at Universal, correct? 15 16 Α Correct. 17 Do you believe that you could handle more loads for West Marine on Universal's behalf? 18 19 Α Yes. Okay. I think you mentioned -- and again, 2.0 0 21 correct me if I'm wrong. I don't want to 22 mischaracterize your testimony. But when business was 2.3 at 11 or 12 loads a week, were you or Mr. Dinallo or 24 another agent seeking those loads from West Marine, or was West Marine, you know, assigning those loads 25

Page 64 1 without you having to ask? What were -- those were load offerings 2 No. 3 that would come to us. And again, I -- it was based on if you were at an accepted pricing range at the 4 5 time. But those were the offerings that we got. 6 So accepted pricing range. What do you mean 7 by that? 8 In other words West Marine accepted our Α 9 price structure. 10 At the time you were doing 11 to 12 loads, 11 they accepted -- prices? 12 Well, we were getting offered 11 to 12. I 13 haven't had a chance to research what percentage of 14 those we covered on a regular basis. 15 0 Okay. 16 But now we -- but now we have no access to 17 11 or 12. 18 Okay. I'm just trying to understand the 0 19 concept of accepted price range. So do you know, is it that West Marine was giving you 11 or 12 loads a 20 21 week based on this accepted price range? 2.2 I -- I don't know their strategy. I -- I 2.3 don't know. 24 West Marine's strategy, you mean. 0 25 Α Right. West Marine strategy.

Page 65 1 Okay. And what about when you went down to 0 2 six weeks? Again, was that West Marine offering loads 3 or offering six loads a week to you or you asking for, you know, that amount or more? 4 5 That's all that we were assigned on the schedules. 6 7 Okay. Do you know if that was based on this 0 8 accepted price range? 9 I do not know. 10 Okay. What about when we were down to three 0 loads a week? 11 12 Α The same thing. I -- I don't know. what we were given on our schedule. 13 14 Okay. Do you know if Universal is the 0 15 exclusive shipper for West Marine, where they conduct 16 business? 17 You know what? The last half of that broke Α 18 Could you repeat that, please? up. 19 0 Yeah. Can you hear me now? 2.0 Α Oh, yeah. Yeah. 21 Okay. I asked, do you know if Universal is 2.2 the exclusive shipper or trucker for West Marine in 23 the area that you run freights for West Marine? We are not the exclusive. 24 Α 25 Q Okay. Do you know how many other carriers

	Page 66
1	West Marine uses in that area?
2	A I do not. I do not.
3	Q West Marine's a big company, fair to say,
4	right?
5	A Yes. They are.
6	MR. GILLIAM: Object to form.
7	BY MR. JACKSON:
8	Q Okay. West Marine could use many carriers
9	to service their needs, correct?
10	MR. GILLIAM: Object to form.
11	You can answer, Ron.
12	THE WITNESS: I would say they could.
13	Yes.
14	BY MR. JACKSON:
15	Q Okay. Okay. Do you, as your agency, or do
16	you know if Universal bids for work from West Marine?
17	A I do.
18	Q Do they? You said you do? Or
19	A I I do know that that we do we did.
20	Q You did bids, correct?
21	A You're asking about bid, correct?
22	Q Yeah. You did bid, or you do bid; is that
23	what you're saying?
24	A We just did a bid.
25	Q Okay. How recently ago?

Page 67 I didn't get a chance to look that up, but 1 2 in -- within the last 30 days, I'm going to say. 3 Okay. Could you explain that bidding Q 4 process for me? Do you know? 5 Α It came from a third party. I -- I believe the third party is in the -- one of the West 6 7 Marine locations from the address if I -- but yeah. It was an electronic bid. Came over in the form of a 8 9 spreadsheet. 10 Okay. And did Universal win that bid? 0 11 Δ We did not. 12 Do you know why not? 0 13 Α We just got informed that we were not 14 awarded any of the lanes. 15 0 For what period? For how long? 16 There was not a time frame in that, now that 17 you're asking. I don't remember seeing one. 18 Okay. But do you know why Universal was not Q 19 awarded any of the lanes? Was there any explanation 2.0 given by West Marine? 21 I believe we just -- from memory, 2.2 again, short notice, I didn't get a chance to go back 23 and look at documents or look at those. But we just 24 got a notification that we were not accepted.

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Okay. Had happened before? Had Universal

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Page 68 1 bid on work with West Marine and not won it, to your 2 knowledge? 3 Α To my knowledge that had not happened. Okav. Had Universal bid on work with West 4 0 5 Marine and won the work in the past, to your knowledge? 6 7 Could you say that again, please? Α 8 Yeah. So I asked, essentially, are there 0 9 any other instances where Universal bid on work and 10 did not win it? Now I'm asking, are there instances 11 that you're aware of where Universal bid on work and 12 did win the work with West Marine? 13 Α I'm still not following. I'm sorry. Say --14 say that one more time. 15 0 Yes. 16 MR. GILLIAM: He's asking if there were 17 any successful bids. 18 MR. JACKSON: Correct. 19 THE WITNESS: I'm not privileged to They're corporate bids that are out there 2.0 21 that, you know, I wouldn't know the answer to that 22 totally because I don't see all of those. 2.3 BY MR. JACKSON: 24 Okay. What is your role in the bidding 0 process for West Marine, specifically, or for other 25

Page 69 1 customers that you --2 Okay. My role is to bid in the lanes that we're comfortable in servicing. 3 4 And again, that would you be Northeast -- or 0 5 the East Coast. 6 Α Or -- yes. Correct. 7 Okay. If there's some California/Arizona 0 work out there, you and Universal are not going to bid 8 on that? 10 Α I -- well, I can't speak for Universal. 11 can only speak for my operation. 12 But you are not going to bid on that. Q 13 Yes. That is correct. 14 Okay. Okay. Do you know if Universal 0 15 received any complaints from West Marine regarding 16 Universal's services? 17 MR. GILLIAM: Object to form. 18 I am not aware of any. Α 19 Okay. O 2.0 Α I'm sorry. 21 Are you aware of any concerns West Marine 2.2 raised regarding Universal services? 23 MR. GILLIAM: Object to form. 24 You can answer. 2.5 THE WITNESS: I am not aware of any.

Page 70 1 BY MR. JACKSON: Today are you or -- well, I won't ask you 3 about Mr. Dinallo. 4 Are you asking to run more loads for West 5 Marine? Are -- are we asking? Could you state that 6 Α 7 again, please? 8 Yeah. You've noticed a pattern of it Q 9 steadily going down over the last few years, correct? 10 Α Yes. 11 Are you, in your role, doing anything to ask 12 West Marine to run more loads weekly, today? 13 Α Well, that's not exactly an answerable. We do make offers to West Marine on a regular basis for 14 15 more loads. If we think we can -- we know we can make 16 capacity for them, Mr. Dinallo will message 17 Mr. Braunstein and say, you know, we do have capacity for whatever. And he's been turning us down for that. 18 19 Okay. And you said regularly that would 0 happen, correct? 20 21 Α Yes. 2.2 Okay. Mr. Dinallo does that, not you? Q 2.3 Α Yes. 24 Okay. And you said West Marine has been 0 turning you down? 25

	Page 71
1	A Yes.
2	Q Do you know why?
3	A They just come back with a "no thanks" type
4	answer.
5	Q But do you know why they say that?
6	A I do not know.
7	Q Okay. Any reason to believe that them
8	turning you down is due to any conduct by Mr. Bridge?
9	A I do not know.
10	Q Okay. So West Marine is still sending you
11	Universal loads, just not as many as in the past,
12	correct?
13	A Correct.
14	Q Okay. So the business has not gone away,
15	right?
16	MR. GILLIAM: Object to form.
17	You can answer.
18	THE WITNESS: Well, if we at this
19	point it has not gone away.
20	BY MR. JACKSON:
21	Q Okay. And I think earlier you testified
22	that you, you know, you kind of have your own focus
23	and direction for your agency independent of
24	Universal, right?
25	A [No audible response.]

Page 72

- Q I didn't hear you. I'm sorry.
- A -- a minute. I'm sorry. Say that again. Something broke up.
- Q Oh. So I think earlier you testified that you have your own focus and direction for your agency independent of what Universal thinks; is that right?
 - A Yes. Correct.

- Q Okay. Of that focus and direction, do you, your agency, have a, you know, particular goal in mind for the West Marine account, whether that be revenue or whatever you earn on running West Marine loads?
- A I -- I would say revenue and volume because our office, our agency's very good at what we do. We developed a model way back when we started the partnership, and it's worked very well. And we would like to just continually keep filling that model, which is primarily the East Coast.
- Q Okay. What would you say your goal, whether that's a ballpark number, anything like that, for your agency would be with West Marine on a yearly basis?
- A I wouldn't -- I wouldn't even know how to speculate a goal like that. We always have a goal of trying to grow each year, and this is, you know, obviously we haven't done that with West Marine in the last year and a half or so.

	Page 73
1	Q Okay. And why is that?
2	A The volume has not been there.
3	Q Okay. And have you done anything with
4	Mr. Braunstein to address the current volume?
5	A I have not.
6	MR. GILLIAM: Just object to asked
7	and answered.
8	But you can go ahead.
9	THE WITNESS: Me directly, I have not.
10	BY MR. JACKSON:
11	Q Okay. Let's see. Sitting here today do you
12	have any evidence that Mr. Bridge solicited business
13	from West Marine since he left Universal?
14	A I would not have firsthand knowledge. I do
15	not have knowledge.
16	Q Okay. Do you know what individuals would
17	know that type of thing?
18	A I I would be speculating.
19	Q Okay.
20	A I I can't say.
21	Q Would it be somebody at Universal?
22	MR. GILLIAM: Object to foundation.
23	THE WITNESS: I'm not
24	MR. GILLIAM: You can go ahead, Ron.
25	THE WITNESS: I'm speculating that

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Page 74
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     somebody, you know, in corporate may or may not. I
     mean, but me personally, I wouldn't know firsthand.
                    MR. JACKSON:
 3
                                   Okay.
 4
                    John, I'll go through my notes, and
 5
     feel free if you have any questions for him.
                                   Sure. I'll just wait if
6
                    MR. GILLIAM:
 7
     you want to see if you have anything else.
8
                    MR. JACKSON: Okay. Yeah. Give me a
9
     few minutes.
10
                    MR. GILLIAM: All right.
11
                    THE REPORTER: We'll go off the record
12
     at 3:02.
13
                    (Off the record.)
14
                    THE REPORTER: Back on the record at
15
     3:12.
16
                                   Okay. John, I don't have
                    MR. JACKSON:
17
     any questions right now. Feel free.
18
                    MR. GILLIAM: Okay. Thank you.
19
                           EXAMINATION
     BY MR. GILLIAM:
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21
               Ron, just a few follow-up questions for you.
22
     You said that before he left, Joe Bridge was in charge
2.3
     of the relationship between Universal and West Marine;
24
     is that right?
25
          Α
               Yes.
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Page 75 1 Did Mr. Bridge have any involvement in 0 2 setting prices? 3 Α He did. 4 Would he have known what Universal was 0 5 charging to West Marine? 6 Α Yes. 7 And would he have known what lanes Universal was servicing for West Marine? 8 9 Α Yes. 10 And how do you know that? 0 11 Correspondence, and he got copied in just as Α 12 Steve Place does on the schedules now. 13 0 Okay. When you said that West Marine was 14 offering 11 to 12 loads per week back in 2020/2021, 15 where were those load or where were those lanes for 16 those loads? 17 I -- I understand. Α 18 Does that make sense? I'm sorry. 0 19 They -- it -- it does. It does. It was Α 2.0 mostly -- examples were, like, New Hampshire, Maine, 21 three to four different variations in New Jersey, 2.2 Connecticut. And then there were a few odd or -- odd -- not -- they're odd to them, but -- was to us -- to 23 24 Ohio, Wisconsin, and Minnesota. 25 Okay. So generally on the eastern part of 0

Page 76 1 the United States but primarily the East Coast? Α Yes. Correct. 3 Thank you. And in the servicing of 0 Okay. 4 the West Marine account on behalf of Universal, 5 between you and Ron, would one of you be the primary contact with West Marine? 6 7 I'm --Α 8 MR. JACKSON: You mean Tony? 9 THE WITNESS: I'm sorry. Could you 10 rephrase that, 'cause you broke up --11 BY MR. GILLIAM: 12 In servicing the West Marine account Yeah. Q 13 for Universal, did you or Ron primarily have the 14 responsibility of being the point of contact with West Marine? 15 16 MR. JACKSON: You mean Tony, John? 17 THE WITNESS: Do you mean Tony? 18 MR. GILLIAM: Oh, yeah. Who did I say? 19 MR. JACKSON: Ron. 2.0 MR. GILLIAM: Oh. I'm sorry. Yeah. 21 BY MR. GILLIAM: 2.2 So, Ron, did -- between you and --0 2.3 Α That's okay. 24 Between you and Tony, were you primarily the 0 person who would talk with West Marine, or was it 25

Page 77 1 Tony, or was that a shared responsibility? It was Tony. Okay. When you were asked earlier about if 3 0 you had any contact with Mr. Braunstein about why the 4 5 business was down, was that something that normally would have been your responsibility, or was that more 6 7 what Tony would do? That's more with what Tony would do. 8 Α 9 Okay. Did you ever talk to Tony about 0 10 whether he communicated with West Marine about the 11 decline in volume of loads that your agencies were 12 facilitating for Universal? 13 Α Yes. A --When did --14 0 15 Α A couple -- on a couple of occasions. 16 Okay. And did Tony have any information 17 from West Marine, you know, why the volume was down? 18 He was pricing. Α 19 Okay. Meaning the pricing was not O competitive enough for Universal to get those loads? 20 21 Well, they -- we were up until -- up to some 22 point, but then I guess it's -- thought they could get 2.3 it done less, but I did not have a conversation 24 specifically. I just was told -- they -- they said he 25 was just told for price.

Page 78 1 Okay. I'm sorry. MR. GILLIAM: 2 Marianne, did you catch any of that? caught, like, half of it. 3 THE REPORTER: I did as well. 4 5 MR. GILLIAM: Okay. BY MR. GILLIAM: 6 7 Ron, could you restate your answer, please? The -- the response that Tony was 8 Α Sure. 9 getting from West Marine was -- was about price, but 10 there weren't specifics about that. 11 Okay. And before Mr. Bridge left Universal, 12 do you recall Tony ever mentioning that West Marine 13 was not offering as many loads because of price? 14 No. I -- I don't think that ever came up. Α 15 Okay. And did Tony, in these conversations 16 that you had with him about the decline in West Marine 17 business, did Tony ever mention that quality of service was an issue for West Marine? 18 19 Α It never came up, and I am copied -- on that stuff, and so I would've seen -- I would've known if 20 21 we were having service issues. 2.2 Okay. So you have no reason to believe that 0 23 Universal is getting less business from West Marine 24 due to the services and quality of service that Universal provided to West Marine? 25

Page 79 1 Α Correct. And no one at West Marine has indicated that Q 3 to you or to Tony, to your knowledge, correct? That is correct. 4 Α 5 Okay. Do you have any reason to believe that the volume of work -- I'm sorry -- the volume of 6 7 loads from West Marine had to do with a decline in the volume of loads that West Marine had to ship? 8 9 I would not have access to that. Nobody has 10 stated that to be the issue. So. 11 Okay. And so, in other words, Tony didn't 12 tell you that West Marine indicated their having a 13 decline in their business, and they don't have as many 14 loads that they need shipped? 15 Correct. And that -- with any of our 16 customers, that would be a normal conversation, and 17 that has not occurred. 18 Okay. So there's no reason that that would Q 19 not have come up if that was the reason, as far as you 2.0 know? 21 Α Right. 2.2 Okay. And would it make sense, then, to 0 23 you, if it was not related to service issues or related to a downturn in West Marine's business that 24 the explanation for volume decrease with Universal is 25

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that West Marine was sending their loads to other carriers?

- A Correct. That's reasonable.
- Q Okay. And when you said you weren't sure exactly when the volume started to decrease for Universal, down from 11 to 6 loads per week, and then from 6 to 3 loads per week, would that decrease in volume correspond with a decrease in revenue?
 - A Oh, yeah. Definitely.
 - Q Okay. And so we --

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- A Because -- definitely it would.
- Q Okay. And would we be able to track that by looking at revenue to see when that volume decreased?
- A Yeah. Our corporate does keep those records.
- Q Okay. You were asked some questions about your goals for your agency and for Mr. Dinallo and his agency, and, in general, you said that the goal is to continue to grow revenue and volume; is that right?
- A Well, to grow in volume but not necessarily to have a volume number. There's a lot of factors that go into achieving that number. If I was just a pure salesperson, I'd say I want to do -- million a year, but taking it into consideration, operations and everything else, so that's why I gave the answer of

Page 81 1 growth. Q Okay. 3 Α Continued growth. So generally continued growth but no 4 0 5 specific quantitative targets. Is that fair to say? That's fair to say. 6 Α Yes. 7 Okay. And have you experienced any substantial or noticeable decline in volume from other 8 9 customers of Universal other than West Marine? 10 Α No, actually. 11 What was that? 0 12 No. I have not. Α 13 0 Okay. So the only noticeable difference in the volume of work that your agency and Mr. Dinallo's 14 agency is facilitating for Universal has been with 15 16 West Marine as the customer? 17 Correct. Yes. Α Okay. And you mentioned that Mr. Dinallo 18 19 would reach out to Mr. Braunstein to offer to ship 2.0 more freight for West Marine; is that correct? 21 Α Yes. 2.2 0 And --23 -- we knew that we could provide them more Α 24 capacity, we did offer. 2.5 Okay. So if you felt like there were times 0

Page 82

that you had capacity, Tony would reach out and tell Mr. Braunstein, you know, "If you need anything this week, we can cover you"?

2.3

A Exactly. We would converse internally to make sure that we had a valid, you know, capacity before we offered it, and then Tony would say, you know, we have this, this, and this, you know, that we can do.

Q Okay. And other than those efforts, what else has your agency done to make up for the loss of revenue from the decline in volume of West Marine loads?

A Well, I -- we've had to refocus. West

Marine is a very tricky account, if I should say. You

need to be in specific places at specific times. And

so we've had to reposition some of the lanes and the

customer development that we've gone after to make up

for what West Marine revenue does.

Q Okay. Have you taken on any new customers in the last 18 months to replace some of that lost revenue?

A I got to think about that. I wouldn't say -- nothing jumps out at me except the -- customers we've grown with. The -- the existing customers.

Q Okay. So there has been some mitigation

Page 83 1 through other customers but not necessarily new customers? 3 Α I -- I would say yeah. 4 Okay. 0 5 Α I would say that. In your business are you aware of if it's a, 6 7 I guess, customary for agents or business development personnel to receive substantial signing bonuses when 8 9 they move to a different trucking company? 10 I would say -- I haven't had experience of 11 that myself, so I would say it could be, but I haven't 12 experienced that. 13 0 Okay. When you came over to Universal -- or 14 to start your agency, were you offered a sizable 15 signing bonus? 16 I was not. No. 17 Okay. And you would agree that even though you don't have specific evidence of Mr. Bridge's 18 19 involvement in the loss of West Marine business that 2.0 his departure does coincide with when the volume started to decrease for Universal. Would you agree 21 2.2 with that? I would agree with that. 2.3 24 MR. GILLIAM: Okay. Thank you, 25 Mr. Payseur. I don't have anything further.

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Page 84
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                    MR. JACKSON: Neither do I. Thank you
 2
     so much, Mr. Payseur, for your time. We really
 3
     appreciate it.
                    THE WITNESS: No -- no problem.
 4
 5
                    Okay. Thank you, gentlemen.
                    THE REPORTER: And, Mr. Jackson, would
6
7
     you like a copy of this transcript?
8
                    MR. JACKSON: Yes. Can we get it the
9
     same -- expedited that Joe requested last week?
10
                    THE REPORTER: Yes. The 24th?
11
                    MR. JACKSON: That is Friday, right?
12
     Yeah.
13
                    THE REPORTER: Okay.
14
                    MR. JACKSON: Or if you need until
15
     Monday, that's fine too.
16
                    THE REPORTER: I will put it in for
17
     this Friday.
18
                    And, Mr. Gilliam, would you like a
19
     copy?
20
                    MR. GILLIAM: Yes, please.
21
                    THE REPORTER: Okay.
2.2
                    MR. GILLIAM: Ron, you're all set to
23
     go.
24
                    MR. JACKSON: He's already gone.
2.5
                    THE REPORTER: Off the record at 3:28.
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Page 85
                       (Signature not requested.)
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                      (Whereupon, at 3:28 p.m., the
                      proceeding was concluded.)
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CERTIFICATE OF DEPOSITION OFFICER

I, MARIANNE HISSONG, the officer before whom the foregoing proceedings were taken, do hereby certify that any witness(es) in the foregoing proceedings, prior to testifying, were duly sworn; that the proceedings were recorded by me and thereafter reduced to typewriting by a qualified transcriptionist; that said digital audio recording of said proceedings are a true and accurate record to the best of my knowledge, skills, and ability; that I am neither counsel for, related to, nor employed by any of the parties to the action in which this was taken; and, further, that I am not a relative or employee of any counsel or attorney employed by the parties hereto, nor financially or otherwise interested in the Marianne C Hissong outcome of this action.

MARIANNE HISSONG
Notary Public in and for the
State of Ohio

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CERTIFICATE OF TRANSCRIBER

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Eya Maruch

ERICA MAKUCH

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	Varitant I ac	pal Solutions

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- (1) Review; Statement of Changes. On request by the deponent or a party before the deposition is completed, the deponent must be allowed 30 days after being notified by the officer that the transcript or recording is available in which:
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- (B) if there are changes in form or substance, to sign a statement listing the changes and the reasons for making them.
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